

PUBLIC HEALTH ADMIN

Santiam Hospital & Clinics

Stayton, OR 97383

\$30 - \$33 an hour

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In 2021, Santiam Hospital & Clinics SCoPE Lab received a grant from the Oregon Health Authority to provide low barrier, high accuracy COVID-19 tests to vulnerable populations throughout six counties. Since then, the lab has expanded its services to include resource navigation, Oregon Health Plan application assistance, and innovative methods of providing testing resources to underserved communities. The Laboratory Community & Public Health Liaison is responsible for managing and overseeing multiple projects. The first project is to coordinate off-site testing outreach in partnership with other departments and/or organizations that bring healthcare services and wraparound services to those who would not otherwise receive them. The second project is the implementation and year-long use of the PCR Test Vending Machines that Santiam Hospital & Clinics is piloting. The project manager will work closely with Yale's SalivaDirect team, molecular lab technicians, county public health partners, laboratory information management system (LIMS) developers, and host site organizations to ensure a smooth, culturally competent, and precise execution of these projects.

- Coordinate with Regional Emergency Coordinators, Regional Field Operations Coordinators, and Regional Healthcare Coalition Leaders
- Work with Director of Integrated Health & Outreach for Santiam Hospital & Clinics
 - Work with SDoH teams to ensure that community partners know about resources available to them

- Host health and resource fairs to provide barrier-free tests and services
 - Be able to quickly deliver on goals associated with the Healthier Together Oregon Plan and the Elimination of Health Inequities Plan that may relate to laboratory testing
- Identify and act on specific needs of various populations and areas in relation to lab tests while also connecting patients and organizations to other health services as the needs arise
- Distribute flyers amongst community partners for all events and keep a pulse on events in area that would benefit the community
- Distribute information from public health to hospital and vice versa
 - Ensure that the laboratory is on track with public health goals and trends and is ready to respond efficiently and effectively
- Distribute information from providers in the region to the public health authorities and vice versa
 - Ensure that their data reflects the reality of what the health system is facing and offer creative community-oriented solutions and partners
- Ensure that the hospital's patient education fully reflects the resources available at the public health level
- Connect the hospital to lab resources provided by the state such as supplies, education, and information
- Integrate with the Community Health Improvement Plan and Community Health Assessment goals and authors
- Develop and maintain relationships with CCO representatives for all priority populations (minorities, unhoused, uninsured, etc.). Empower the CCO to take responsibility for the test to treatment continuum for vulnerable populations and those without PCPs for commonly needed tests.
- Directly and regularly communicate with OHA Field Operations Coordinators
 - Identify gaps in clinical services within the region and work to coordinate solutions either through a targeted event to meet the community where they are or by empowering other organizations to create processes to serve their communities

- Empower Santiam Hospital and Clinics with the full infrastructure needed to serve patients exactly how they wish to be served through testing, connection to care, post-care, and any needed wraparound services. This may include creating workflows that integrate billing, clinical staff, laboratory staff, and the Integrated Health and Outreach Department.
- Create and maintain workflows associated with connecting patients to potentially necessary wraparound services in testing-associated services with opportunities to expand to other levels of care, thereby integrating wraparound services into every level of care
- Integrate laboratory processes and goals to ensure that we are meeting the need at all clinical service levels and that even our most minute functions are founded on equity, such as LIMS, registration platforms, paperwork vocabulary etc.
- Promote the use of public health prevention programs, materials, and services
- Serve on relevant committees and workgroups and attend community meetings in order to keep a pulse on the needs in the community and enable rapid response to need (i.e. COC Health and Safety Subcommittee, rural homelessness workgroup, Service Integration Teams, etc.)
- Work directly with the local school districts to develop public health and testing-related programs, whether through clinical interventions or health promotions
- Build and maintain networks of community partners and regularly communicate to check on needs and give updates
- Represent the hospital with creativity, dependability, flexibility, a can-do attitude, and a servant's heart
- Manage the vending machine pilot project
 - Coordinating vending machine installation and maintenance with supplier
 - Secure additional vending machine site locations in selected service areas according to given criteria and community partner buy-in
 - Host and convene four Community Advisory Boards (CAB)

- Act on CAB feedback and adjustment suggestions
 - Coordinate patient survey and data collection for Yale and RADx
 - Monitor data
 - Monitor samples in the drop box via virtual camera and coordinate couriers accordingly
 - Conduct outreach to ensure resource awareness
 - Connect patients to necessary wraparound and follow-up services
 - Evaluate public health trends and propose additional vending machine services
 - Manage budget according to grant requirements
 - Generate monthly reports
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- Bachelors degree, or equivalent experience, in business administration, project management, public health, health promotion, or a related field
 - Experience in project management
 - Strong communication and interpersonal skills
 - Understanding of social determinants of health
 - Experience managing budgets
 - Ability to work independently and as part of a team
 - Passion for healthcare equity
 - Strong organizational skills
 - Problem solving skills

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