OSU College of Public Health and Human Sciences

# STYLE GUILLE



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# OUR BRAND POSITIONING

#### **POSITIONING**

The positioning statement for the master brand captures what we as a university do, how we do it and why it matters. "From Oregon, For the World" is the conceptual core of that positioning, which sets a powerful focus for the far-reaching impact of our work.

The College of Public Health and Human Sciences sub-brand reinforces and strengthens the master brand positioning. And our college's community outreach and engagement work grounds the university's mission in tangible and relevant ways.

#### **Essence of University Positioning**

# FROM OREGON, FOR THE WORLD

#### **University Positioning Statement**

With steadfast determination, people from Oregon and around the globe gather to explore frontiers and solve today's most pressing issues. Together, we innovate to deliver far-reaching solutions that guarantee the prosperity of our state and world, enriching the lives of all people. We transform learners into leaders. We are unwavering and accountable, because the world can count on us for a healthier, more sustainable future.

#### <u>Note</u>

These statements should never be used externally. Instead they are internal expressions that guide everything we say and do.

# DIFFERENTIATORS FOR THE COLLEGE OF PUBLIC HEALTH AND HUMAN SCIENCES

DIFFERENTIATORS	HOW WE BACK IT UP
Oregon State University	World-class reputation  Land, sea, sun and space grants  Research prominence across the institution  Location in the Pacific Northwest  150-year history  Commitment to access, student success and inclusion
Self-contained and unified	Public health and human sciences are combined  Cutting across research, study and knowledge  Streamlined, more responsive collaboration and partnership  World-class expertise within niche areas of study
Pure focus on population health and science	No other entities competing for resources or priorities  No medical center or dentistry  Enabling an intense focus on population health and social determinants  Providing leadership at the forefront of Oregon's health reform
Unrivaled community engagement	Powerful OSU Outreach and Engagement, OSU College of Public Health and Human Sciences and Ecampus  Teaching and learning that takes place with real-life settings, challenges and issues  Direct connection to communities in every county in Oregon
The brand itself	Association with all things Oregon State University     Opportunity to behave differently in the market



To articulate the OSU College of Public Health and Human Sciences story and support the university positioning, we must define and prioritize our messages. These messages are organized into a hierarchy through attribute and benefit mapping.

#### **CORE MESSAGE**

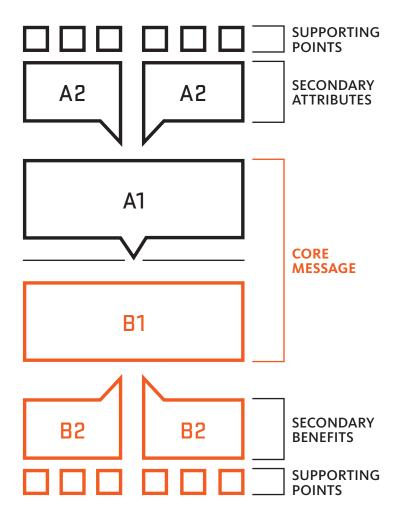
The most concise articulation of our role in the world.

#### **ATTRIBUTES: What we offer**

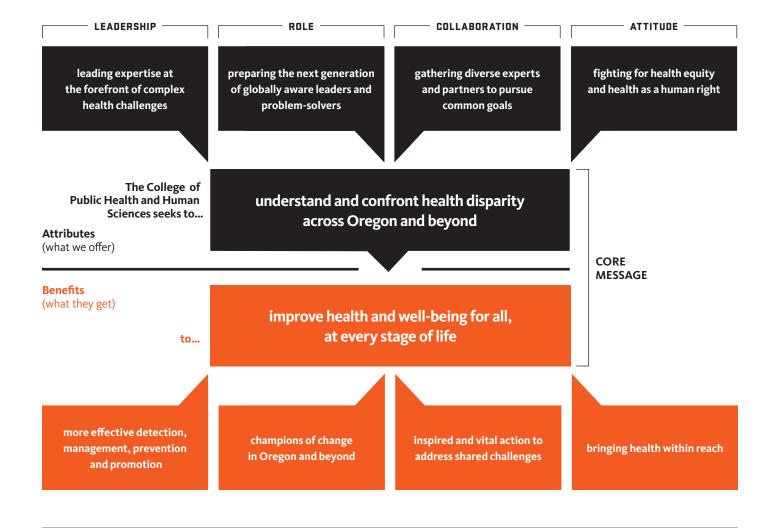
An attribute is what we offer to our audiences. Attributes include the products, services, knowledge and unique offers that we bring to the table.

#### **BENEFITS: What they get**

A benefit is what our audiences get. It's the value of the attributes that we offer, the answer to the question "so what?" or "why should they care?"



As an extension of the university's messaging and the four pillars of the master brand story, our message map organizes the strengths and unique characteristics of the OSU College of Public Health and Human Sciences to illustrate the specific ways that we contribute to advancing the university's mission.



LEADERSHIP -	ROLE -	COLLABORATION -	ATTITUDE -
world-leading research expertise and academic teaching	a deep commitment to improving the quality of life	access to a network of interdisciplinary researchers, educators and specialists	promoting education and awareness for health- conscious decisions
transformational leaders with a big-picture view	hands-on service to communities within Oregon	low barriers and a desire to work together	an inclusive and welcoming approach
keen identification of the needs of society	addressing the real challenges of our counties	genuine partnership rooted in purpose	people who are independent, nimble and adaptive
renowned programs, centers and areas of study	proactive outreach and engagement	broad-minded professionals actively searching for connections	maintaining a high degree of ethics and integrity
leading expertise at the forefront of complex health challenges	preparing the next generation of globally aware leaders and problem-solvers	gathering diverse experts and partners to pursue common goals	fighting for health equity and health as a human right
The College of Public Health and Human Sciences seeks to Attributes (what we offer)	understand and conf across Orego	CORE	
Benefits (what they get) to	improve health an at every s	MESSAGE	
more effective detection, management, prevention and promotion	champions of change in Oregon and beyond	inspired and vital action to address shared challenges	bringing health within reach

**LEADERSHIP** COLLABORATION ATTITUDE fighting for health equity leading expertise at preparing the next generation gathering diverse experts the forefront of complex of globally aware leaders and and health as a human right and partners to pursue health challenges problem-solvers common goals The College of Public Health and Human understand and confront health disparity Sciences seeks to... across Oregon and beyond **Attributes** (what we offer) **CORE MESSAGE Benefits** (what they get) improve health and well-being for all, at every stage of life to... more effective detection, champions of change inspired and vital action to management, prevention bringing health within reach in Oregon and beyond address shared challenges and promotion discoveries and breakthroughs the ability to thrive at deeply informed solutions from placing a greater awareness that push boundaries every life stage bench to bedside and beyond and value on prevention earlier response to changing rewarding and fulfilling bridges between industries compassionate and health conditions lines of work and networks empathetic professionals local impact with global a sense of purpose and meaningful fresh perspectives and freedom and creativity implications contribution to our neighbors divergent thinking in our approach specialized services and the ability to accomplish confidence in deep insight and understanding sources of knowledge change together a trustworthy ally

#### THE MESSAGING PILLARS

The College of Public Health and Human Sciences shares the same messaging pillars as the master brand — leadership, role, collaboration and attitude — but we deliver on them in unique ways. These statements articulate specifically how our college thinks about and delivers on these pillars.

The statements should be used as a frame of reference for crafting specific messages. By periodically revisiting these statements, we can help ensure that our writing communicates these important traits of our college, while staying connected to the university master brand.

#### LEADERSHIP

At the College of Public Health and Human Sciences, we lead through prevention. Because the best solution to a health crisis is to avoid it altogether. We seek out root causes and weigh every factor. We identify the needs of vulnerable populations. And we work to ensure that communities can equip every individual with the means to stay their healthiest.

#### ROLE

Addressing the next big health challenge begins with educating and inspiring the next generation of change-makers. And at the College of Public Health and Human Sciences, that's how we help foster a stronger society. Creating advocates for basic well-being. Training tomorrow's problem-solvers, who become agents of positive change.

#### **COLLABORATION**

As part of Oregon State University, the College of Public Health and Human Sciences looks for solutions where disciplines overlap. From there, we form a powerful and diverse network of researchers, educators and specialists, working collaboratively with communities across Oregon. We think outside of silos, listen to all voices and shoulder every great challenge, together.

#### **ATTITUDE**

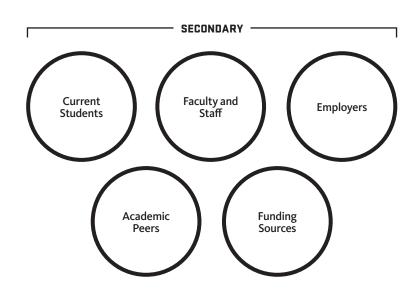
At the College of Public Health and Human Sciences, we are completely devoted to the idea that health is a basic human right. And no matter how global the challenges may be, we must never lose sight of how important it is for communities to be in charge of their own health destinies. Because no one's future should ever be limited by their history or zip code.

#### **AUDIENCES**

By segmenting and understanding our audiences, we can reach them in a more targeted and thoughtful way.

At times, individual target audiences will shift among segments, as will communication priorities. In general, our communication decisions should be informed by what the college is looking to achieve.

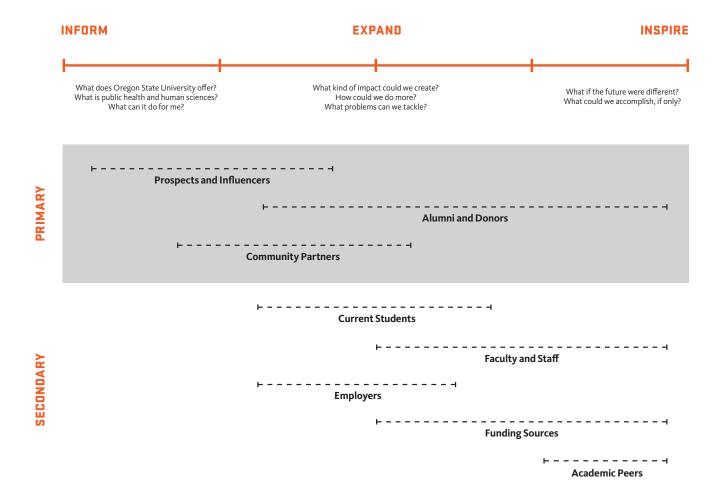




#### **AUDIENCES**

As we build a stronger story and increase the college's visibility, we need to identify the appropriate entry points for these conversations. Building from what each audience currently knows, we'll strive to generate a broader understanding and appreciation for the work that the college does.

With all audiences, what we say must communicate the complexity and scale of the challenges that the college is actively addressing. From there, we can offer each audience a relevant role in becoming a part of the story.



#### **PERSONALITY**

Our personality sets the tone for how we communicate. We share some of our personality traits with the university master brand, but additional traits apply specifically to our college. The traits listed here drive the voice and image for all of the college's communications. Depending on the intention and audience for a given communication piece, we can lead with the collection of traits that best represent the tone and voice we want to convey.

# **COLLABORATIVE**

we're better together

## CONSCIENTIOUS

aware, with integrity and conviction

# VISIONARY

creatively leading the way, taking on issues

## WELCOMING

friendly, open to all and enriched by our differences

## **DETERMINED**

steadfast, with the perseverance to accomplish great things

## **GENEROUS**

selfless, with deep concern for the welfare of others

# CONNECTED

at the nucleus of healthy change for our state and beyond

HHS |

**MASTER BRAND** 

# OUR VOICE

# MASTER BRAND CREATIVE PLATFORM

There's the brand we express to the world — through print, the web, on buildings and in person. But then there's the very essence we reflect on before our pen hits the paper or our fingers strike the keys.

The College of Public Health and Human Sciences story builds on the master brand platform to further reinforce the impact of the university.

#### <u>Tip</u>

Revisit this from time to time. Make it part of your pre-writing ritual. Will these words ever be read or heard verbatim? No. But they will echo through everything we write, compose or speak.

#### **Out There**

At Oregon State, we have a responsibility.

To our state. To our region. To every part of the globe.

We're obligated to solve today's most pressing issues.

And to do so, we travel to the highest peaks and the deepest depths. To verdant orchards and vibrant meadowlands.

To communities fragile and flourishing.

To the very edge of what's known and back, to where answers coalesce in labs and classrooms, virtual and physical.

Where discourse and discovery are informed by a culture that embraces the worth of individuals and the value of serving everyone.

Every day, fulfilling our duty to embrace the land, explore the seas, study the sun and search the cosmos.

And in every mind we enlighten, every life we enrich, every challenge we face and solution we forge,

#### we're OUT THERE.

Serving the people of Oregon.

Of our nation.

And of the world.

#### **CONNECTING WITH OUR AUDIENCES**

Our voice is informed by elements of our personality and the intentions of our message platform. By striving for consistency with our key messages, and by elevating specific brand personality traits, our voice can flex in subtle ways to reach different audiences.

Here's how something as essential as our core value proposition can embrace and engage different audiences.

#### AUDIENCE HEADLINE EXPRESSION ELEVATED PERSONALITY TRAITS

Prospects and Influencers	"How far are you willing to go to put health within reach of all?"	Determined and Visionary
Alumni and Donors	"A healthy nation is the most complex challenge of our time. You're invited to help Oregon State solve it."	Connected and Visionary
Community Partners	"Out there elevating quality of life for Oregonians in every neighborhood and county."	Generous and Determined
Faculty and Staff	"Every day — in everything you do — you're creating a healthier future for Oregonians and everyone."	Welcoming and Collaborative
Current Students	"Beavers zero in on the health factors that divide us."	Conscientious and Visionary
Employers	"Fighting health disparities takes more than on- the-job training. It takes a Beaver."	Determined and Conscientious
Academic Peers	"Out in the field and leading the field: how the OSU College of Public Health and Human Sciences is putting action on the syllabus."	Connected and Determined
Funding Sources	"Clearing the economic barriers to public health begins with removing the economic barriers in the classroom."	Generous and Visionary

#### **CHECKING OUR GUT**

Every communication we produce — from a multiple-page brochure or a social media post — must help tell the authentic story of the College of Public Health and Human Sciences. To make sure your creation is on message and in voice, consider these five questions:

# 1. DOES IT SUPPORT OUR CORE VALUE PROPOSITION?

Everything we do plays a small (or large) role in addressing health disparities across Oregon and the nation. Make the connection clear.

# 2. DOES IT POINT TO A SPECIFIC CHALLENGE OR OUTCOME?

We are addressing critical issues that affect real lives. Talk about what happens inside the building, or what the program aims to accomplish.

# 3. DOES IT AVOID JARGON AND EXPECTED LANGUAGE?

We want to give our audiences permission to listen to and remember us, which is impossible if they tune us out or mistake us for our peers.

# 4. DOES IT EXEMPLIFY AN "OUT THERE" APPROACH?

It should be easy to connect your message with the ideals of the Oregon State master brand platform (see page 15).

#### 5. DOES IT MOVE THE READER?

Whether it's a call to action or an appeal to emotion, everything we say or do has to move the person experiencing it.

#### **ELEVATOR SPEECHES**

Whether we're speaking with someone in person, communicating over email or composing a tweet, our message needs to be clear and consistent. Here are a few ways to talk about the College of Public Health and Human Sciences (who we are and what we do): in 30 seconds, in 10 seconds and in a tweet.

#### IN 30 SECONDS

At Oregon State University's College of Public Health and Human Sciences, we seek to understand and confront health disparities across Oregon and beyond, to improve health and well-being for all, at every life stage. To accomplish this, we get in front of complex challenges before they impact communities. We prepare tomorrow's problem-solvers and health advocates, and we gather diverse expertise to address shared challenges. We never stop fighting for everyone to have access to the tools they need to live their healthiest life, no matter where they live.

#### IN 10 SECONDS

At Oregon State University's College of Public Health and Human Sciences, we address today's complex challenges, prepare tomorrow's problem-solvers, combine diverse expertise and strive to put better health within reach of everyone — all to promote health equity across Oregon and improve well-being everywhere.

#### **IN A TWEET**

We work to improve lifelong health and well-being for every person, every family and every community in Oregon and beyond.

#### **OUR PALETTE**

Use these color values when creating printed collateral.

#### **Never Green and Yellow**

Never use Pine Stand and Luminance together in large filesd, or in close proximity in any instance.

#### **Tints and Shades**

No values other than those listed on this page may be used. Tints and shades of these colors are not permitted.

#### PRIMARY OSU/CPHHS COLORS

BEAVER ORANGE PANTONE 1665 CMYK 0-79-100-0 PADDLETAIL BLACK
PANTONE BLACK
CMYK
0-0-0-100

BUCKTOOTH WHITE PANTONE WHITE CMYK 0-0-0-0

**NEUTRALS** 

CRATER
PANTONE 7539
CMYK
24-13-18-38

<u>TILL</u> PANTONE 7529 CMYK 7-14-20-22

#### SECONDARY COLORS for PROGRAMS and CENTERS

BEAVER ORANGE PANTONE 1665 CMYK 0-79-100-0

- OFFICE OF STUDENT SUCCESS
- UNDERGRADUATE MATERIALS (Use primary palette & neutrals)

ROUGE WAVE PMS 7476

CMYK 89-22-34-65

GRADUATE PUBLIC HEALTH HIGH TIDE PMS 7712 CMYK 100-0-28-20

GRADUATE HUMAN SCIENCES SYNERGIES OR ANGE

CMYK 0-85-100-3

SYNERGIES

LUMINANCE PMS 7549 CMYK 0-22-100-2

HALLIE E. FORD CENTER FOR HEALTHY CHILDREN AND FAMILIES STRATOSHPERE PMS 7706

CMYK 100-16-10-44

CENTER FOR HEALTHY AGING RESEARCH PINE STAND PMS 7742

CMYK 71-8-100-50

MOORE FAMILY CENTER FOR WHOLE GRAIN FOODS, NUTRITION AND PREVENTIVE HEALTH SOLAR FLARE PMS 7570

CMYK 0-48-98-10

CENTER FOR GLOBAL HEALTH



# COLLEGE OF PUBLIC HEALTH AND HUMAN SCIENCES

#### VISION

LIFELONG HEALTH AND WELL-BEING FOR EVERY PERSON, EVERY FAMILY, EVERY COMMUNITY IN OREGON AND BEYOND

#### MISSION

Through integrated education, research and outreach, we advance scientific discovery and implementation of ideas to improve population health and prepare the next generation of globally minded public health and human sciences professionals.

As part of a land grant university, we connect our science to the policies and practices in communities to increase people's quality of life and capacity to thrive.

#### **VALUES**

# WE SHARE THE VALUES THAT GUIDE OREGON STATE UNIVERSITY:

- ACCOUNTABILITY
- DIVERSITY
- INTEGRITY
- RESPECT
- SOCIAL RESPONSIBILITY

# TO THESE VALUES, WE ADD OUR DEDICATION TO:

#### **EQUITY**

We are committed to advancing lifelong health and well-being for all.

#### **CARE AND COMPASSION**

With compassion and understanding, we commit to caring for ourselves and others.

#### INNOVATION

We embrace innovative approaches to addressing challenges and opportunities.

#### **CONTINUOUS IMPROVEMENT**

We continually strive toward high standards by optimizing individual and collective strengths.

#### **COLLABORATION**

We promote a supportive, collegial and inclusive learning and work environment.

