

## Student Dispute Resolution Policy

The **College of Health** (COH) is committed to supporting students in resolving concerns involving COH faculty, staff, or administrators. Timely and respectful communication is essential to this process.

Students are encouraged to follow the informal steps outlined below before pursuing formal resolution. However, a formal dispute may be initiated at any point by submitting the [Student Dispute Resolution Form](#).

### Informal Resolution Steps

1. If appropriate, speak directly with the individual involved to share your concern.
2. If the issue remains unresolved, contact their supervisor to discuss the matter.
  - a. If you're unsure who the appropriate supervisor is, please email Keri Fisher, Executive Assistant to the Dean at [keri.fisher@oregonstate.edu](mailto:keri.fisher@oregonstate.edu).

### Formal Resolution Steps

- Complete the [Student Dispute Resolution Form](#) as instructed. Graduate students should follow the [grievance procedures outlined by the OSU Graduate School](#).
- The [Office of Advocacy](#) is available to support students through this process and can assist in preparing the form.
- The case will be assigned to the appropriate COH administrator based on the nature of the concern.
- You will receive an email confirming receipt of your form, including the name of the assigned administrator, who may reach out for further discussion.
- Additional individuals or university offices may be consulted as needed.
- A written decision, including the basis for the ruling, will be provided via email. The message will also include information on next steps if you wish to request a university-level review outside the college.